Review of the Housing Register & Housing Allocations Policy

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Implementation

Implementation – 6/7 July 2017

 Letters to all applicants affected by the change – 20th July 2017.



Removal of Applicants from the Housing Register with No Housing Need (Band 5)

- Already stopped accepting new applications from people who were considered to be adequately housed in May 2014
- Manage customer expectations
- Reduce administrative burden



Removal of Applicants from the Housing Register with Low Housing Need (Band 4)

- Applicants who were considered to be in low housing need with no prospect of an offer
- Applicants requesting 1 bed sheltered housing moved to a higher Band 3 priority



Owner-Occupiers

 Existing applicants on the Housing Register who are home owners removed from the register unless there are extenuating circumstances



Limit Qualifying Income Threshold to Join the Housing Register

 Maximum income threshold to join the Housing Register reduced to £31k p.a. (Families)



Reconfiguration of the Overcrowding Banding Priorities

- Differentiated between tenants and nontenants
- Amended age rule for families living in 1 bed accommodation



Insanitary or Unsatisfactory Housing

 Addition of a new Band 2 priority for people who are living in insanitary or unreasonable housing



Adopted the Government's Bedroom Standard

- A separate bedroom is allocated to:
 - > Each married or cohabiting couple or single parent
 - > Any other person aged 21 years or more
 - > Each pair of children of either sex under 10 years
 - ➤ Each pair of people of the same sex aged under 21 years.
 - > Any person who cannot be paired



Choice of Accommodation

- Households are able to choose to apply for accommodation with one less bedroom than they are eligible for
- Families with 1 child aged 2 years and under are able to choose to apply for 1 and 2 bedroom accommodation



Inactive Applications

- Applicants who have not bid or had any activity on their application in the last 6 months will be cancelled
- Exceptions will be applicants who require adapted or large accommodation



Banding Changes

	Total
BAND 1	759
Harassment	30
Management Case	22
High Medical	276
Under-occupation	409
Young Person Leaving Care	22
BAND 2	3286
Care Package ASC	46
Insecure Accomodation	424
Leaving Armed Forces	12
Leaving Residential Care	32
Medium Medical	400
Overcrowding Fam in 1 Bed	843
Severe Overcrowding	1044
Statutory Homeless	32
Temporary Accommodation	360
Under-occupation	93
BAND 3	3407
Adult Leaving Care	8
Care & Support	10
Overcrowding	3384
Workplace Move	5
BAND 4	2489
BAND 5	2166
Grand Total	12107

	Total
BAND 1	746
Harassment	30
Management Case	22
High Medical	269
Priority Under-occupation	402
Young Person Leaving Care	23
BAND 2	2196
Care Package ASC	45
Insecure Accomodation	421
Leaving Armed Forces	12
Leaving Residential Care	27
Medium Medical	404
Overcrowding Fam in 1 Bed	490
Severe Overcrowding	309
Statutory Homeless	32
Temporary Accommodation	348
Under-occupation	108
BAND 3	4689
Adult Leaving Care	8
Care & Support	10
Overcrowding (Non-Tenants)	2244
Overcrowding (Tenants)	1988
Workplace Move	4
Sheltered Housing	433
Grand Total	7631





What Happens Next?

External Communication

- Website set up to give information about the Policy Changes.
- Approx. 8000 letters being sent to affected.
- Customer Services Line IVR amended to point people towards online info where possible.
- Online appeal form for those wishing to request a review of changes made to app.

Thank You

Any Questions?



